## **Appendix 1 - Consultation Comments Matrix**

Interest	Comments	Justification
Employee via e-mail	We have undertaken a lot of improvements in the Nursery, to make it as efficient as possible, the Nursery not only produces seasonal bedding plants for West Ham Park, the City and other London sites, it also produces floral decorations, for State visits to Guildhall and smaller functions as and when required  The Nursery is a part of the Parks EMS (Environmental Management System) and SAS (Sustainability Audit System).  The Nursery has implemented the first Bore-hole for the City of London Parks department, a sustainable way to harvest water, this helps by not using fresh drinking water from the mains supply for the use on plants, water is extracted directly from the ground with the aid of a pump, and because of the limits the Nursery uses, it's a completely free resource.  The Nursery has streamlined its staff to the exacting needs of the products it supplies.  Having a new boiler and heating system throughout the Nursery and streamlining plant material plus good crop rotation has helped reduce the cost of its heating, which in turn has helped to reduce the heating bills  Has produced a new Plant catalogue for clients old and new  Using IPM (Intragated Pest Management ) to help reduce to almost nil pesticide applications  Holds educational and group visits during the summer months  Reduction of Peat and has its own unique Peat free product for most of the plants it produces  To mentor and work with Horticultural students, working with local colleges  To maximise the Nursery space with the reduction of Bedding numbers with the City and Open Spaces the Nursery has secured a new client with the Royal Parks contract.	All of these comments have been included in the management plan under the appropriate objective.
	For a closer inspection please refer to the Nursery Business plan	
Employee via e-mail	<ol> <li>Park budget/expenditure -Include an illustration of the income to go with the expenditure &amp; illustrate how the income offsets some of the expenditure.</li> <li>Projects. / Remove the plan to move Liquid Ambers from Ornamental gardens to plant out in the park. As Agreed, the Liquid Ambers on our gravel soil basin won't reach full growth potential so no need to remove</li> </ol>	All of these points were addressed with the member of staff and where appropriate added

	them.	and changed within the
	3) Add to the existing Liquid Amber collection on OGA3 with our current stock growing in containers in the	plan.
	nursery.	
	4) Investigate the installation of 2 more bore holes in the ornamental gardens adjacent to the 2 other bedding sites & add irrigation as on the wall garden to improve on staff & sustainability efficiency to remove the need to spend days watering bedding by hand. The wall garden will pilot the irrigation & bore hole to see how successful it is.	
	5) Install a solar powered bubble fountain within the rock formation in the centre of the ornamental pond to add life & interest to the only ornamental pond within the park. Solar panel already installed to store power in the batteries located close to pond to operate irrigation timer on wall garden so could also be connected to operate a fountain.	
	6) Living wall / extend the living wall around the office / proposed café to gradually replace bedding in tubs, this will avoid the need to water bedding manually as the living wall is atomically irrigated by timer.	
	No loss of revenue to nursery as Paul calculates the increase in seasonal plant plugs will offset the bedding used in the tubs.	
Employee via e-mail	Comments relating to formatting of Management Plan	All formatting issues raised have been incorporated into the plan.
Friend of West Ham Park via e- mail	Generally, I think the plan is very thorough and conveys an accurate description of what goes into making the park the lovely place it is. I think it is remarkably ambitious, given the current economic climate, and it is already possible to see some of the improvements being delivered (orchard, playground) which proves that it is an action plan, not a document which is an end it itself.	E-mail of thanks conveyed back to the Friend.
Member of Public via e-mail	Just had a look at the summary of your draft management plan for 2012-17 and wanted to say well done and thank you for a superb job!	All of these comments have been included in the management plan under
	My family and I use the park every day and it is so well managed with so many things going on for all ages. We feel very safe there and have had many happy times there.	the appropriate objective.
	Spot on regarding improving toilet facilities and providing a permanent catering facility. A nice cafe would just make the park absolutely perfect!	
	Enforcing Bye-laws - definitely, especially dog fouling and keeping dogs under control. Flower picking also very very irritating - perhaps some clear signage (especially for people who don't speak English) would help deter this.	
	Otherwise agree with every aim for the key elements of the site.	

Member	Supplied comments throughout a hard copy of the plan and handed to Park Manager.	All of these comments have been noted and where appropriate incorporated into the plan.
Friend of West Ham Park	Supplied comments throughout a hard copy of the plan and handed to Park Manager.	All of these comments have been noted and where appropriate, incorporated into the plan.
Public x 25	In general, improved play facilities, toilets and a permanent catering facility	All of these comments have been included in the management plan under the appropriate objective.
Staff x 21	Implement changes to projects and time lines under the projects lists, produce an appendix of who is responsible and when approximately it will be implemented	An appendix has been added with responsibilities and time lines inserted.